

Volunteer Role Profile



Birmingham
Museums

Volunteer Role

Visitor Support - Thinktank

Volunteer Manager

Visitor Services

Where you will be based

Other

Why we want you

Birmingham Museums Trust are looking for Visitor Service volunteers who are passionate about early years education, play work and helping young children and families to actively discover the world around them.

What you will be doing

- Providing a warm welcome to visitors, especially to young children and families
- Supporting parents in exploring the site with their children
- Assisting with activities, such as games, discovery activities and crafts
- Wearing costume desirable, but optional
- Object handling and science experiments
- Helping to set up and prepare materials
- Helping to clear up and tidy away at the end of sessions
- Supporting event days

The skills you need

- Friendliness and a sense of fun
- Happy to work independently, but be a good team player too
- Confidence in working with children and families
- Creative approach to early years activities
- Interest in and/or knowledge of science
- Honesty, reliability and commitment
- A passion for supporting your local museums

What's in it for you

- As a Visitor Services volunteer you will have the chance to gain early years education experience and help to bring science to life for our visitors. You will also gain knowledge of our science museum and develop your customer service skills